



Sabbir Ahomed Robin

✦ Top-Rated Web Developer - WordPress, Laravel, Next.js, React, Client Support & Hosting Expert

Professional web developer since 2019 with 1,900+ completed Fiverr orders, specialising in WordPress, Laravel, Next.js, React, custom plugins and WordPress bug fixing. Years of shipping client websites have given me deep, hands-on knowledge of hosting, servers, DNS, SSL and CMS troubleshooting - plus a proven ability to build trust with clients and convert visitors into paying customers.

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📍 Dhaka, Bangladesh

1,900+

FIVERR ORDERS

5+ yrs

HOSTING EXPERIENCE

\$10,346

AFFILIATE REVENUE

Global

CLIENT BASE

📁 PROFESSIONAL SUMMARY

I have been working professionally in the web and hosting industry since 2019 through freelancing platforms and direct client projects. With **1,900+ orders completed on Fiverr** serving clients across the US, UK, EU, Australia and Asia, I have built deep, hands-on experience across domain management, hosting, server administration, email, DNS, SSL, CMS and full-stack web development.

I am comfortable debugging at the server level, isolating root causes from logs, and communicating clearly with non-technical clients throughout the resolution process. My background in building and deploying real client websites means I understand both the technical and the human side of delivery and support.

🔧 TECHNICAL SUPPORT & TROUBLESHOOTING

- ✓ Resolve complex client issues via live chat, ticket, page & call
- ✓ Server-level debugging - Apache / Nginx / LiteSpeed, MySQL, PHP error fixing
- ✓ Diagnose server performance issues - high load, CPU/RAM usage, log analysis
- ✓ Advanced cPanel / WHM, Plesk and DirectAdmin configuration
- ✓ Firewall (CSF, iptables), security hardening, mail server troubleshooting
- ✓ Software updates, reconfiguration & migration without downtime
- ✓ Initial code-level checks on customer websites (PHP, WordPress, Laravel)
- ✓ Identify problems by reading log files in /var/log/ and panel logs
- ✓ Identify when an issue requires specialist or infrastructure team involvement

> LINUX & SERVER ADMINISTRATION

- ✓ CentOS, Ubuntu, Windows Server OS
- ✓ SSH access & remote server management
- ✓ Bash scripting basics for automation
- ✓ Commands: ping, traceroute, dig, nslookup
- ✓ Apache, Nginx & LiteSpeed configuration
- ✓ MySQL / MariaDB tuning & troubleshooting
- ✓ PHP version management & error fixing
- ✓ Cron jobs, systemd services, log rotation

🗣️ LANGUAGES

Bengali

Native

English

Professional

HOSTING, DOMAIN & EMAIL EXPERTISE

- ✓ Shared, VPS & Dedicated server hosting
- ✓ Domain pointing & nameserver configuration
- ✓ DNS records - A, CNAME, MX, TXT, SRV
- ✓ SPF, DKIM, DMARC email deliverability setup
- ✓ Cloudflare DNS, proxy & security management
- ✓ SSL installation - Let's Encrypt & paid certs
- ✓ Webmail, Outlook & Thunderbird configuration
- ✓ Full website migration & backup restoration
- ✓ Malware cleanup, scanning & site recovery
- ✓ WHM account & hosting package management
- ✓ Reseller hosting setup & client management
- ✓ Server monitoring & uptime management

SALES, CONVERSION & AFFILIATE

\$10,346

NAMECHEAP AFFILIATE REVENUE

Built trust with users and converted visitors into paying hosting customers through clear, helpful guidance - demonstrating real-world ability to understand customer needs and retain users through quality support.

WEB DEVELOPMENT & TROUBLESHOOTING

- ✓ WordPress bug fixing & deep optimization
- ✓ PHP error troubleshooting & debugging
- ✓ Laravel backend development & APIs
- ✓ Git / GitHub workflow & deployments
- ✓ Frontend / backend issue isolation
- ✓ WooCommerce setup & troubleshooting
- ✓ Plugin / theme conflict troubleshooting
- ✓ Speed & Core Web Vitals optimization
- ✓ Next.js & React frontend development
- ✓ Custom web application development
- ✓ Database migration & restoration
- ✓ Custom WordPress plugin development

WORK EXPERIENCE

Top-Rated Web & Hosting Specialist

2019 - Present

Fiverr - [fiverr.com/sabbirahmed99](https://www.fiverr.com/sabbirahmed99)

- 1,900+ orders delivered across WordPress, Laravel, Next.js, React, custom plugins and WordPress bug fixing.
- Hands-on hosting, server, DNS, SSL and CMS troubleshooting as a core part of every web project delivered.
- Consistent 5-star reviews from clients in the US, UK, EU, Australia and Asia - Top Rated Seller status.
- Handled complex escalations independently: server migrations, malware cleanups, email deliverability fixes.

Affiliate Partner - Namecheap

Ongoing

[Namecheap Affiliate Programme](#)

- Generated \$10,346 in affiliate revenue by building content that educated and converted hosting customers.
- Real-world proof of customer understanding, trust-building, retention and sales conversion ability.

HOSTING PLATFORMS

GoDaddy Hostinger Namecheap SiteGround
HostGator BigRock Contabo Hetzner cPanel/WHM
Plesk DirectAdmin aaPanel VPS Cloudflare
DigitalOcean Vultr

SECURITY & STACK

CSF Firewall iptables SSL/TLS Malware Scan Apache
Nginx LiteSpeed PHP 7/8 MySQL MariaDB Bash
Git ModSecurity Fail2Ban

AI & MODERN DEV TOOLS

Cursor Codex Kiro Lovable AI Debugging
GitHub Copilot

I actively use AI-assisted tools to speed up debugging, research and development - making support resolutions faster and more accurate.

 FEATURED PROJECTS

BikersBuddy.com - Web Platform

Founder

Full-stack motorcycle community and marketplace. Built, hosted, secured and performance-tuned end-to-end.

BikersBuddy - Mobile App

Flutter + Dart

Cross-platform mobile app built with Flutter/Dart using Cursor and Kiro. Published on Google Play Console.

Soquatic.com

Laravel

Amazon deals extractor and affiliate site with price-drop tracking, auto deals, visitor-stats dashboard and Chrome extension.

UnbeatableSoftware.com

WordPress

Software review site (Fiverr client) with review schema, comparison tables and SEO-optimised content structure.

KMWorkshop.com

WordPress Affiliate

Amazon affiliate site in the home-decor niche with affiliate plugins, content silos and conversion-focused design.

 HOSTING & SUPPORT FOUNDATIONS

- ✓ Hosting types - Shared, VPS & Dedicated
- ✓ cPanel / Plesk operations & configuration
- ✓ DNS, domain pointing, nameservers, MX
- ✓ Webmail, Outlook & Thunderbird setup
- ✓ Password reset & login issue handling
- ✓ SSL install & troubleshooting
- ✓ Client guidance for cPanel & email
- ✓ Clear documentation of issues and resolutions
- ✓ Strong written communication skill

 SUPPORT CHANNELS

- ✓ Live chat & helpdesk ticketing
- ✓ Email support & follow-ups
- ✓ Remote screen-share (AnyDesk, TeamViewer)
- ✓ Phone / WhatsApp escalation

 CORE STRENGTHS

- ✓ Quick, accurate problem diagnosis
- ✓ Fast-learning & adaptability to new tools
- ✓ Clear, professional written communication
- ✓ Responsible research & safe testing
- ✓ Team workflow & ticket system compatibility

 EDUCATION

B.Sc. in Computer Science & Engineering

Uttara University, Dhaka

Department of CSE - Graduated 2024

 AWARDS & RECOGNITION



BASIS Outsourcing Award 2020

National recognition - IT outsourcing excellence



BASIS Outsourcing Award 2023

Repeat awardee - sustained performance

 AVAILABILITY

- 🕒 Available for freelance & contract work
- ⚡ Web development, hosting & technical support
- 🌐 Remote collaboration worldwide
- 📅 Open to full-time opportunities

I am genuinely passionate about web development, hosting and helping people solve technical problems. Every project I have delivered on Fiverr has sharpened my ability to diagnose issues quickly, communicate clearly under pressure, and take ownership from first contact through to resolution. I bring that same commitment to every client engagement — reliable delivery, clear communication, and long-term trust.